

3M Window Films

Residential & Commercial Quality Promise.

3M Australia Pty Ltd ('3M') warrants for the Warranty Period set out below (subject to the conditions set out in this Warranty) that the 3M™ Window Films (as described below) will be free from defects in material and manufacture and maintain:

1. Solar reflective properties without cracking, grazing or peeling;
2. Adhesion properties without blistering, bubbling or delaminating from the glass; and
3. Appearance without discolouration.

This Warranty is provided only to the original consumer and is not transferable.

3M's obligation under this Warranty is to replace the 3M Window Film or part of the 3M Window Film, which is defective free of charge. This includes the reasonable cost of removing and re-applying the 3M Window Film. The replacement 3M Window Film will be warranted for the unexpired Warranty Period of the original 3M Window Film.

Except where prohibited by law, in no event will 3M be liable in any way for special indirect, incidental or consequential loss or damage.

This Warranty is subject to the Customer complying with all instructions as to use accompanying the 3M Window Film.

This Warranty only covers customers in Australia.

This Warranty is given by 3M Australia Pty Ltd
ABN; 90 000 100 096

Building A, 1 Rivett Rd, North Ryde, NSW 2113,
Telephone 136 136

Important Notice

This Warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Exclusions; This Warranty does not cover:

1. Wear and tear from scratches, scrapes or gouges in the 3M Window Film;
2. Internal Window Film exposed to external conditions, e.g. louvred, cantilevered balcony doors, hopper or awning windows, and chlorine;
3. 3M Window Film that has been exposed to improper care including cleaning with abrasive agents and products, bristle brushes, as well as the application of adhesives;
4. 3M Window Film that has been altered or removed;
5. 3M Window Film that has been coated with another product; and
6. Any damages that are due to leaks and internal moisture.

To make a 3M Warranty Claim:

1. Contact the original Installer on this Warranty to arrange an Inspection. If no response is received, call 3M on 136 136
2. Provide this Warranty and the original invoice as Proof of Purchase
3. On approval of a valid claim from the Installer, a time will be set to complete the film replacement

| Customer Warranty | | | |
|-----------------------|------------------------|----------------|----------------------|
| Customer | Contact Name | | |
| | Company Name | | |
| | Address of Application | | |
| | City | State | Postcode |
| | Email | | Contact Number |
| 3M Window Film | Product Name | | Sq.m |
| | | | |
| | | | |
| Applied By | Installer Name | | |
| | City | Invoice Number | Date of Installation |

Signature _____ Licensed Installer Number (if applicable): _____

| 3M Window Films Australia Warranty – Residential (R) & Commercial (C) | | | | | | | | | |
|---|--------------------------|-------|-------|-------|-------|----|----|----|----------|
| 3M Film | Warranty Period (Years)* | | | | | | | | |
| | 1 | 2 | 4 | 5 | 7 | 10 | 12 | 15 | Lifetime |
| Thinsulate™ Window Film Series** | | | | | | | | C | R |
| Prestige Series** | | | | | | | | C | R |
| Ceramic Series | | | | | | | | C | R |
| Night Vision™ Series | | | | | | | C | | R |
| Neutral Series | | | | | | C | | | R |
| Classic Series | | | | | | C | | | R |
| Prestige Exterior (1 year labour only)** | | | | R & C | R & C | | | | |
| Safety Exterior (1 year labour only) | | | | R & C | R & C | | | | |
| Exterior Silver, Neutral & Bronze (1 year labour only) | | R & C | R & C | | | | | | |
| Scotchshield™ Safety & Security Ultra Prestige Series** | | | | | | | | C | R |
| Scotchshield™ Safety & Security Ultra Night Vision™ Series** | | | | | | | C | | R |
| Scotchshield™ Safety & Security Ultra Clear Series** | | | | | | | C | | R |
| Solar Safety Series | | | | | | C | | | R |
| Standard Clear Security Series | | | | | | | C | | R |
| Black Chrome Series | | | | | | C | | | R |
| Colour Stable Series | | | | | | C | | | R |
| Affinity Series | | | | | | C | | | R |
| Low Emissivity Films | | | | | | | C | | R |
| Anti-Graffiti Films (Interior & Exterior) | R & C | | | | | | | | |



* Warranties are Non-transferable
 **Available to 3M Licensed Installers Only
 Note: Exterior Prestige and Safety Exterior films require edge sealing only in areas where the water could be pooling

Renewable Energy Division ANZ
 3M Australia Ltd
 Bldg A, 1 Rivett Road,
 North Ryde, NSW 2113

 = Horizontal & Sloping Application
 = Vertical Application

Phone 136 136
 Web www.3m.com.au/windowfilms